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ASSESSMENT OF THE AVAILABILITY AND USE OF INFORMATION RESOURCES IN AUDU WUYAH AMBI LIBRARY KADUNA STATE COLLEGE OF EDUCATION, GIDANWAYA

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Abstract
This study investigated the availability and use of information resources in Audu Wuya Ambi library, Kaduna State College of Education, Gidan Waya. Five research questions guided the study. Case study research design was used, the population of the consisted of 1,556 registered users of the library. The sampling technique used was stratified sampling technique. The instrument for data collection was questionnaire designed by the researcher. Data generated was analyzed using tables, percentages and presented using pie chart. The findings of the study reveal among other things that low level of satisfaction, lack of functional library website, inadequate up-to-date information resources and electronic databases and difficulty in retrieving information resources. The study, recommended that, there should be library orientation for new students, the library should design, develop and maintain a function library website, acquisition of electronic database and journals should be considered, the library should update its collection.
Keywords: Library, Library Users, Availability, Information Resources, Academic Library

Introduction

There has been a growing concern about the utilization of library resources in higher education institution in Nigeria, this is because the library is important when it comes to support of teaching, training and research in relation to achieving institutions mission and goals. To achieve these mission and goals, information resources must be available in the library and must be effectively utilized. Library information resources according (Gwang, 2010) are the framework upon which library services are formed, regulated and used.

The academic library encourages information literacy and provide information resources to both students and staff. The collection of contemporary academic libraries information resources includes not only traditional print on paper media like books, journals e.t.c. but also includes CD Rom, computer software, online databases,

Internet, electronic books and other media. For the academic library to survive the challenges of the 4th industrial evolution which is characterized by a global digital environment and information explosion they must provide quality services. In an attempt to provide quality services, the need for objective assessment of library's information resources cannot be over emphasized. Alajmi & Kaisar (2020) stated that library assessment is a core function of the library and should be emphasized. Thus, it is important to investigate the availability and the use of library's resources to add to the knowledge gap and to be able to proffer suggestions for improved information resources use among users.

The Audu Wuyah Ambi library Kaduna State College Gidan Waya was established in 1977. The library has a total holding of 58000 volumes. The library has a total number of 1,556 registered users from 2019 to December 2021. The library is made up of six departments namely; serials, reference, technical, bindery, reserve and circulation departments.

Statement of the Problem

The significance of information resources in academic institutions cannot be over emphasized. They are panacea to excellent performance of students. For students to excel in their field of discipline, it largely dependent on the level of information resources available to them. Inadequate and inappropriate information resources usually have negative effects on the academic performance of the students. Good numbers of students visit the library but only few of them will end up using the information resources. Some of them only consider the library as just a conducive place for them to read so they will normally source their information resources outside before taking it to the library to read by only taking the advantage of the conduciveness. This is most likely because the information resources available in the library is not meeting their information needs as a result lack of up-to-date information resources. Another reason could be that the users find it difficult to retrieve information resources. Therefore, it is pertinent to find out whether the Audu Wuyah Ambi Library is living up to its objectives which it was established.

Objectives of the Study

The main objective of the study assesses the use of information resources in Audu Wuyah Ambi Library Kaduna State College of Education Gidan Waya. Specifically, the study sought:

1. To identify information resources available in Audu Wuyah Ambi Library
2. To identify how users are being notified about the availability of information resources
3. To determine the extent of use of the information resources available in Audu Wuyah Ambi Library
4. To identify challenges faced by users when using the information resources in Audu Wuyah Ambi Library
5. To determine the level of satisfaction derived from the use of information resources in Audu Wuya Ambi Library

Research Questions

The following questions are raised to guide the study:

1. What are the information resources available in Audu Wuyah Ambi Library?
2. How are Library users notified about the information resources available in Audu Wuyah Ambi Library?

3. How often do users make use of the information resources available in Audu Wuyah Ambi Library?
4. What are the Challenges faced by the library users when using information resources in Audu Wuyah Ambi Library?
5. How satisfied are library users with the use of information resources in Audu Wuyah Ambi library?

Review of Related Literature

Information is a vital instrument for planning and decision making in any society. For information to meet felt needs, it must be accurate, up to date, complete and relevant. According to (Bello, Chaji & Alla, (2013) information is the holistic product every organization and individuals needs for survival. Hence the library must ensure availability and enhance access to information resources. Bello (2018) posits that information resources play significant role in the society because without it, it will be cumbersome to package information either based on general or specific needs.

The most important objective of academic library is provision of adequate information resources at the right time for its patron. Information resources are objects in which information are stored or contained. According to Bello (2018) library information resources can be interchangeably used with library information materials, information packages and information sources, all depends on point of usage or compression. Thus, he categorized information resources into electronic, documentary, dimensional and non- dimensional information resources.

Otna, (2001) as cited by (Tiamiyi, 2005) defined information products as visible product printed on paper or electronic through which information is presented for use. It is important to note that this study hinges on information utilization theory. The theory was propounded by Havelock R. G. in 1975. The theory stated that information utilization is a paradigm that moves information from availability to accessibility and finally to utilization level. This theory sees utilization as the action or what happens to information after it has reached its destination. In research by carried out by Emasealu and Popoola (2016) on information needs, accessibility and utilization of library information resources as determinants of psychological well-being of prison inmates in Nigeria. The study found that there were significant multiple correlations among information needs, accessibility to library information resources.

Akpojoto (2016) stated that awareness is the knowledge or perception of a situation, fact, consciousness, recognition, realization, grasp, and acknowledgement concern about well-informed interest or familiarity in a particular situation.

In an attempt to access information resources, users are usually faced with some challenges which the library can eliminate. In a study carried out by Mahwasane & Mudzielwana (2016) users face challenges such as lack of proper knowledge on how to use information retrieval skills, insufficient user skills and lack of computer skills.

Methodology

The study adopted the case study research design. Case study research design is a specific type of field study that involves the collection of data from sample of element drawn from a define population through a questionnaire. The design will be suitable for the study since the study allows representative samples from field research that will be relatively easy and practical. Also, the design will confidently generalize the findings from the selected sample samples of the entire population as found in the

questionnaire to elicit information on the study on an assessment of the availability and use of information resources in Audu Wuyah Ambi library Kaduna State college of Education, Gidan waya. The population of the study consist of all the registered one thousand and fifty-six (1,556) library users from 2019 to 2021 in Audu Wuyah Ambi Library Kaduna State College Education, Gidan Waya. Stratified sampling technique was used. The sample size for this study is 150 representing 10.6% of the total population. The instrument was distributed and collected with the help of two research assistance. The instrument for collecting data were questionnaire containing items on information resources available in Audu Wuyah Ambi Library, availability of information resources, use of the information resources available in Audu Wuyah Ambi Library, challenges faced by users when using the information resources in Audu Wuyah Ambi Library and level of satisfaction derived from the use of information resources in Audu Wuya Ambi Library. Data generated were analyzed using distribution tables, percentages and charts.

Data Analysis

Based on the research questions, data were collected, analyzed and presented as below

Information resources available in A.W Ambi Library

Table 1: Information Resources Available in A. W Ambi Library

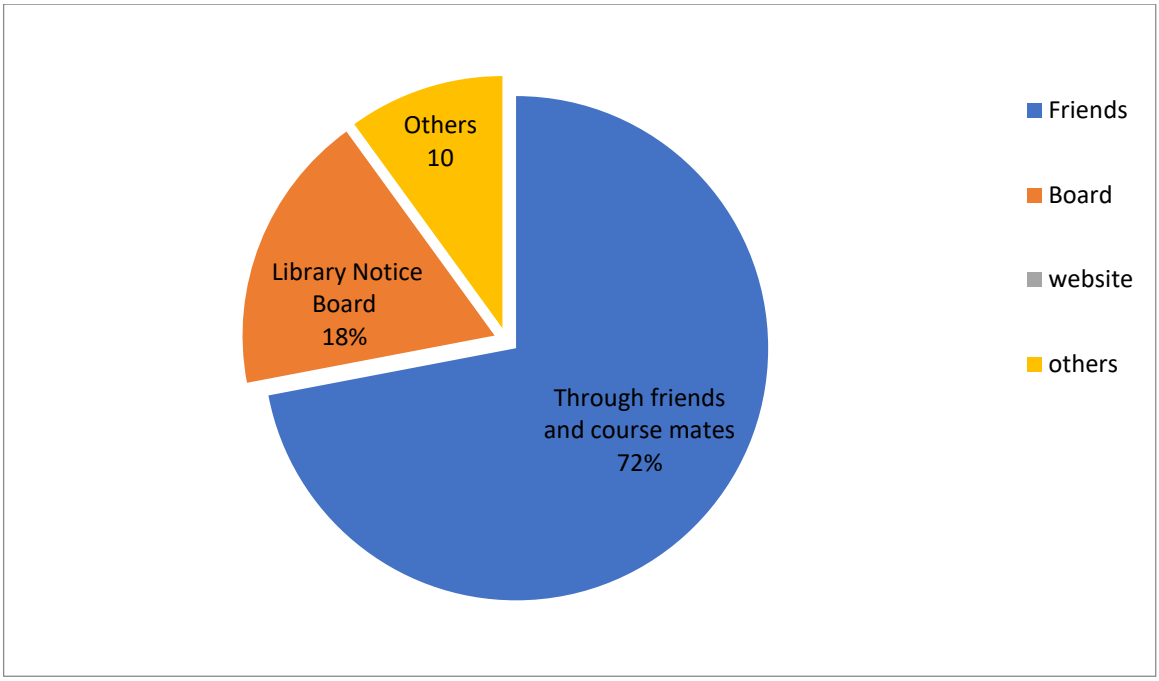
Options	Response Rate	Percentage (%)
Printed books, reference and journals	141	100
Non-print, films, videos, Audio Cassettes. Etc	141	100
Electronic Databases, online journals and Library website	0	0

Table 1 indicate that there are printed books and non-print information resources in A. W Ambi Library. This is because 100% of the respondents indicated that. Meanwhile table above shows that the library has no website, electronic databases and journals this is evident as none of the respondent representing 0% indicated their presence in the library.

Research Question 1: How do users get notification about available information resources in A. W Ambi Library

Table 2: Ways users get notification about information resources in A. W. Ambi Library

Options	Response Rate	Percentage (%)
Through Friends/Course Mates	101	72
Library notice board	25	28
Library website	0	0
Others	15	0
Total	**141**	**100**



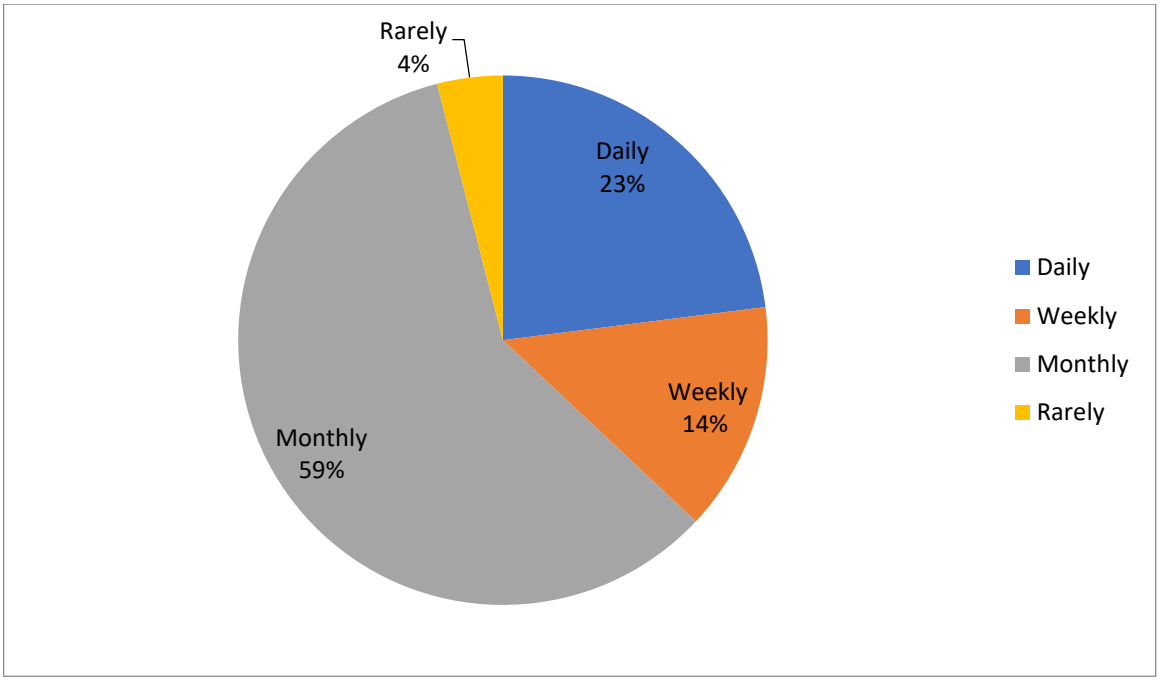
Pie chart showing ways through which users are notified about available information resources in A. W Ambi Library

Table 2 and the pie chart above shows that majority of the respondents of A. W. Ambi library representing 72% get notification about the availability of information resources through their friends and course mates. 18% of the respondents indicated that they get notification through the library notice board while 10% of the respondents get notification through other means. Table to above shows that none of the respondents representing 0% indicated library website as a means of getting notification.

Research Question 3: How often do users visit the library to make use of information resources available in A. W. Ambi Library

Table 3: Frequency of use of Information Resources

Options	Response Rate	Percentage (%)
Daily	32	23
Weekly	20	14
Monthly	83	59
Rarely	6	4
Total	141	100



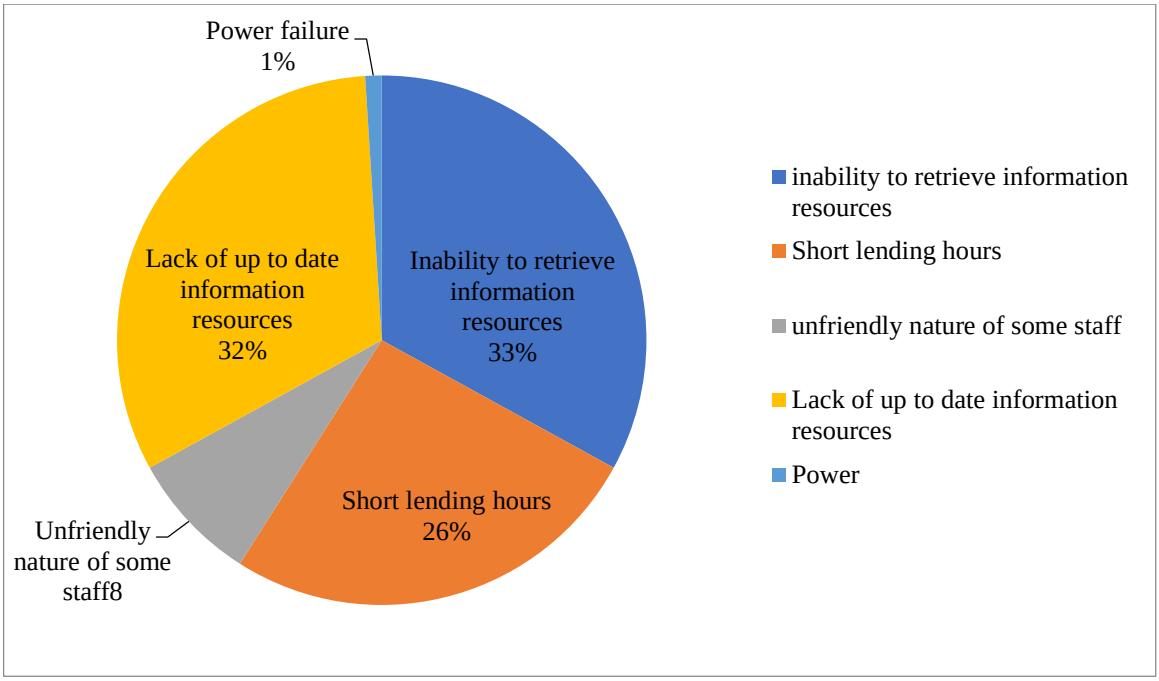
Pie chart showing how often users make use of information resources available in A. W. Ambi Library

Table 3 and the pie chart above shows that 23% of the respondents make use of information resources available daily, 14% make use of the information resources once in every week, 59% make use of the available information resources monthly while 4% of the respondents rarely make use of then information resources available in A.W. Ambi Library. This shows that most of the users make use of information resources at least once in a week

Research Question 4: What challenges do users encounter when using information resources available in A. W Ambi Library

Table 4: Challenges encountered when using information resources available

Options	Response Rate	Percentage (%)
Inability to retrieve information resources	47	33
Short lending hours	36	26
Unfriendly nature of some staff	11	8
Lack of up-to-date materials	45	32
Power failure	2	1
Total	**141**	**100**



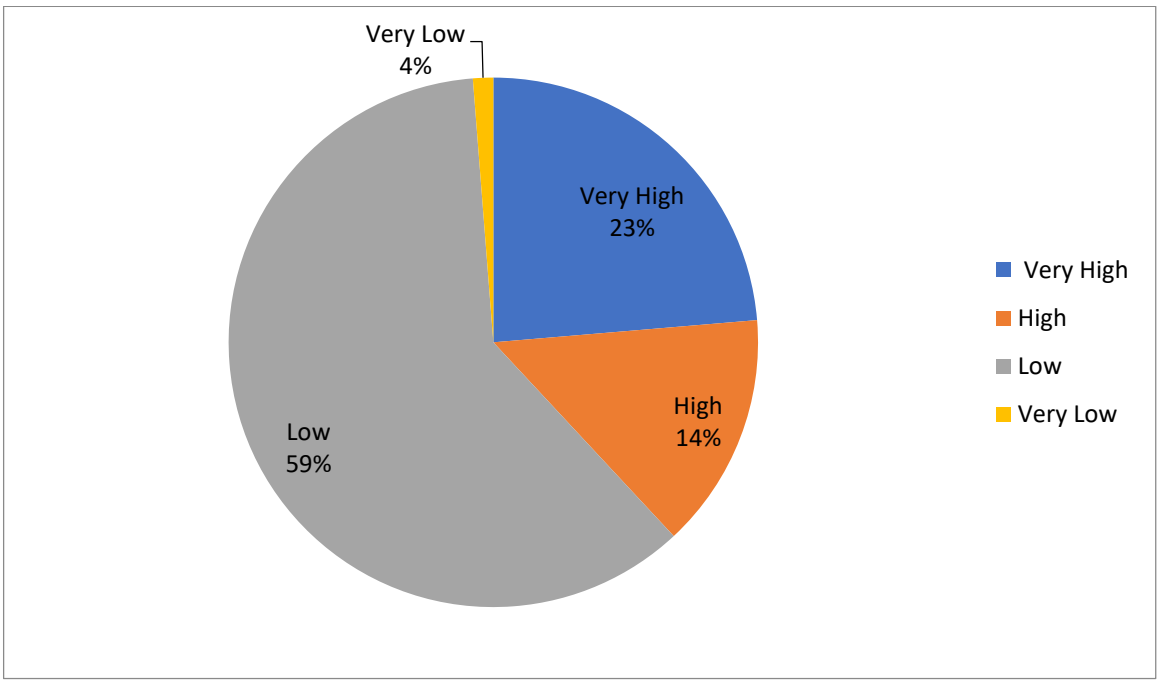
Pie chart showing challenges encountered by respondents

Table 4 and the pie chart above shows the various challenges encountered by the respondents. Most of the respondents representing 33% indicated inability to retrieve information resources, 26% indicated short lending hours, 8% of the respondents indicated unfriendly nature of some staff, 32% of the respondents indicated lack of up-to-date information resources while 1% of the respondents indicated power failure.

Research Question 5: How satisfied are library users with the use of information resources in A. W. Ambi Library

Table 5: Level of satisfaction derived from the use of information resources

Options	Response Rate	Percentage (%)
Very High	32	23
High	20	14
Low	83	59
Very Low	6	4
Total	141	100



Pie chart showing the level of satisfaction derived from the use of information resources.

Table 5 and the figure above shows that majority of the respondents representing 59% indicated low level of satisfaction, 23% of the respondents indicated very high level of satisfaction, 14% indicated high level of satisfaction while 4% of the respondents indicated low level of satisfaction.

Summary and Discussion of Findings

After the analysis, the first finding reveals the presence of printed information resources as well as non-print materials such as audio cassettes slides, etc. it also reveals absence of electronic database as well as a functioning library website.

The second finding of this study reveal that majority of the respondents get notification about available information resource through their friends and course mates as few others get notification through the library notice board while none of the respondents are notified through the library website.

The third finding of this study shows that majority of the respondents make use of information resources once in a month and few of them rarely make use of information resources in the library, although some of the respondents make use of information resources on daily and weekly basis respectively.

The fourth finding of this study reveals that the major challenges faced by the respondents are inability to retrieve information resources and lack of adequate up to date information resources. However, some of the respondents also indicated short lending hours, unfriendly nature of some library staff and power failure as challenges confronting them.

The fifth finding of this study reveals that majority of the respondents derive low; level of satisfaction from the use of information resources, while few others derive very high, high and very low satisfaction depending on their personal experience

Conclusion

Based on the results of this study, it has been established that there is low level of satisfaction with regard to the use of information resources in A. W Ambi Library. Users are faced with the challenges of inability to retrieve information resources as well as lack of up-to-date information resources. The library website is not been utilized as a means of information dissemination in A.W. Ambi Library and presence of databases is not noticed. Users of the library visit the library to make use information resources mostly after an interval of one month.

Recommendations

Based on the findings of the study the following recommendation are made:

1. The library should come up with a more functional means of creating awareness about the available information resources
2. The library should acquire more up-to-date information resources
3. Library orientation should be organized for new students
4. The library should come up with a more convenient and simple means of retrieving information resources such as the OPAC
5. The library should design, build and maintain viable website to aid remote access to information resources

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